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APPLICATION NO.	FILING DATE		FIRST NAMED INVENTOR	1	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/815,534	10/815,534 03/31/2004		Sarah H. Kiefhaber	. Kiefhaber 4366-140 3473		3473
TITLE OF INVENTION	TRACKING AND AC	TING ON ONE AND DO	NE			
APPLN. TYPE	SMALL ENTITY	ISSUE FEE DUE	PUBLICATION FEE DUE	PREV. PAID ISSUE		
nonprovisional	NO	\$1510	\$0	\$0 1	\$1510	01/29/2010
EXAMINER		ART UNIT	CLASS-SUBCLASS			
NGUYEN, KHAI N 2614 1. Change of correspondence address or indication of "Fee Address" (37			379-265010 2. For printing on the p			
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(A) NAME OF ASSIGNEE Avaya Inc.			Basking Ridge, NJ			
Please check the appropriate assignee category or categories (will not be printed on the patent) : 🔲 Individual 🖾 Corporation or other private group entity 🛄 Government						
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☐ a. Applicant claim	ns SMALL ENTITY star	tus, See 37 CFR 1.27.	b. Applicant is no lor	the applicant: a regi	L ENTITY status, See 37	the assignee or other party in
interest as shown by the	records of the United St	lates Patent and Trademar	k Office.	the approximate region		the assignee or other party in
Authorized Signature	Jouglas	W Su	sail .	Date	in 19, 2010	7
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This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450. Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.						